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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

19 BOBBY JONES, individually and on behalf of
20 all others similarly situated,

21 Plaintiffs,

22 v.

23 PROGRESSIVE CASUALTY INSURANCE
24 COMPANY, THE PROGRESSIVE
CORPORATION, and MITCHELL
INTERNATIONAL, INC.; and DOES 1
through 50, inclusive,

25 Defendants.

Case No. 3:16-cv-06941 JD

DEFENDANT MITCHELL
INTERNATIONAL, INC.'S OPPOSITION TO
PLAINTIFF'S MOTION FOR LEAVE TO
FILE SECOND AMENDED COMPLAINT

Date: May 18, 2017
Time: 10:00 am
Location: Courtroom 11
Judge: Hon. James Donato

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TABLE OF AUTHORITIES**Cases**

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| <i>Deveraturda v. Globe Aviation Security Services,</i> 454 F.3d 1043 (9th Cir. 2006)..... | 1, 2 |
| <i>Netbula, LLC v. Distinct Corp.</i> , 212 F.R.D. 534 (N.D. Cal. 2003)..... | 1, 2 |
| <i>Swartz v. KPMG LLP</i> , 476 F.3d 756 (9th Cir. 2007)..... | 4 |

Rules

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| Fed. R. Civ. P. 12(b)(6)..... | 4 |
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1 **I. INTRODUCTION**

2 Plaintiff's Motion for Leave to File a Second Amended Complaint should be denied as
 3 futile, because Plaintiff's proposed Second Amended Complaint establishes that Plaintiff has not
 4 (and cannot) plead valid claims against Mitchell. *See, e.g., Deveraturda v. Globe Aviation*
 5 *Security Services*, 454 F.3d 1043, 1049-50 (9th Cir. 2006) (holding leave to amend properly
 6 denied where amendment would be futile); *see also Netbula, LLC v. Distinct Corp.*, 212 F.R.D.
 7 534, 538-39 (N.D. Cal. 2003) ("A claim is considered futile and leave to amend to add it shall not
 8 be given if there is no set of facts which can be proved under the amendment which would
 9 constitute a valid claim or defense.") (citation omitted). Specifically, Plaintiff's proposed Second
 10 Amended Complaint cannot "fix" the fatal flaws identified in Mitchell's Motion to Dismiss the
 11 First Amended Complaint, including: (i) that his UCL claim against Mitchell is predicated on
 12 alleged violations of California's Fair Claims Settlement Practices Regulations (the California
 13 Insurance Code), and Mitchell is not an "insurer" subject to those laws; and (ii) that Plaintiff still
 14 does not (and cannot) allege that he had any direct communication with Mitchell about his
 15 vehicle's loss valuation (because he did not – all communications were with Progressive). In
 16 other words, Plaintiff's proposed Second Amended Complaint fails to cure the fatal defects in
 17 Plaintiff's claims against Mitchell, and still fails to state a claim against Mitchell upon which
 18 relief can be granted. The Motion for Leave to Amend should be denied.

19 **II. NEW ALLEGATIONS IN THE PROPOSED SECOND AMENDED COMPLAINT**

20 In the proposed Second Amended Complaint, Plaintiff includes a series of new allegations
 21 relevant to the terms and conditions of his insurance contract with Progressive. *See, e.g.*, Dkt.
 22 No. 46, Proposed Second Amended Complaint, ¶ 26. Plaintiff also makes new allegations
 23 regarding his wife's alleged injuries suffered in connection with the total loss of his automobile.
 24 *Id.* at ¶¶ 25, 28-29. Plaintiff also admits that he agreed to settle his claim with Progressive for
 25 \$2,800 (*see id.*, ¶ 47) – a sum significantly larger than the \$2,488.40 he suggests in paragraph 30
 26 of the current operative Complaint that he received from Progressive to settle his claim.

1 Ultimately, however, these new allegations are irrelevant to Plaintiff's claims against Mitchell,
 2 because they do not allege any activity by Mitchell.¹

3 The only new allegations that arguably are even relevant to Mitchell are that Plaintiff
 4 "reviewed the Mitchell valuation reports before agreeing to settle his total loss claim with
 5 Progressive," (*id.* ¶ 41), and that Mitchell allegedly "knew the reports and information were going
 6 to be used by Progressive insureds" in settling total loss claims with Progressive. *Id.* ¶ 43. These
 7 generic allegations aside, Plaintiff does not include any new allegations regarding alleged actions
 8 or statements taken or made by Mitchell directed towards Plaintiff.

9 **III. ARGUMENT**

10 **A. Plaintiff's Claim Against Mitchell for a Violation of the UCL Fails Because
 11 Mitchell is not an "Insurer" Subject to the California Insurance Regulations**

12 Plaintiff's motion for leave to file the Second Amended Complaint should be denied,
 13 because Plaintiff is unable to plead a viable claim against Mitchell in Count One for a violation of
 14 the California UCL. Count One in Plaintiff's proposed Second Amended Complaint is identical
 15 in substance to the current operative Count One, and in fact, Plaintiff does not make any new
 16 allegations in support of his UCL claim against Mitchell. Moreover, as discussed above, Plaintiff
 17 fails to present any new allegations in the proposed Second Amended Complaint that describe
 18 any alleged actions by Mitchell. As such, Count One against Mitchell in the proposed Second
 19 Amended Complaint would fail for the same reasons that Plaintiff's current Count One fails:
 20 Plaintiff's UCL claim is based on an alleged violation of the California Insurance Code, and
 21 Mitchell is not an "insurer" subject to the Code and its regulations. *See, e.g.*, proposed Second
 22 Am. Cmplt. ¶ 67 ("the acts and practices of Progressive and Mitchell violate California public
 23 policy that is tethered to regulations governing persons engaged in the practice of adjusting
 24 claims on automobile insurance policies," including the Fair Claims Settlement Practices

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 26

 27 ¹ Oddly, Plaintiff chose not to include these allegations in the earlier iterations of his Complaint,
 28 despite the fact that each allegation describes activity that is uniquely within his own knowledge,
 and is not dependent upon any discovery from Mitchell (or Progressive). Indeed, Plaintiff has
 acknowledged that he could have included these allegations in his original Complaint.

1 Regulations). Regardless of how many times Plaintiff amends Count One, Plaintiff still cannot
 2 allege that Mitchell is an “insurer” subject to the California Insurance Code and/or the Fair
 3 Claims Settlement Practices Regulations. Necessarily, then, allowing Plaintiff to file the
 4 proposed Second Amended Complaint would be futile, because Plaintiff’s UCL claim in Count
 5 One fails as a matter of law. *Deveraturda*, 454 F.3d at 1049-50 (holding leave to amend properly
 6 denied where amendment would be futile); *Netbula, LLC*, 212 F.R.D. at 538-39 (“A claim is
 7 considered futile and leave to amend to add it shall not be given if there is no set of facts which
 8 can be proved under the amendment which would constitute a valid claim or defense.”).

9 **B. Counts One, Two and Three Each Fail Because Plaintiff Cannot Identify Any
 10 Communication From Mitchell to Plaintiff**

11 The Court should deny Plaintiff’s motion for leave to file the Second Amended Complaint
 12 for the independent reason that Plaintiff does not (and cannot) allege *any* communications
 13 between Plaintiff and Mitchell, let alone any fraudulent or deceptive statements. Plaintiff’s
 14 failure to allege such communications requires the dismissal of Counts One (UCL), Two
 15 (Common Law Fraud), and Three (Negligent Misrepresentation) in the current operative
 16 Complaint, as Mitchell argued in its pending Motion to Dismiss. Similarly, because Plaintiff’s
 17 allegations in support of Counts One, Two, and Three in the proposed Second Amended
 18 Complaint are identical to those in the current Complaint, amending the Complaint would be
 19 futile, and should be denied.

20 As mentioned, Plaintiff cannot identify *any* communications between Plaintiff and
 21 Mitchell, let alone any fraudulent or deceptive statements pleaded with particularity. Instead,
 22 Plaintiff’s proposed Second Amended Complaint continues to rely on general allegations that the
 23 “Defendants” took certain actions. *See, e.g.*, proposed Second Am. Cmplt. ¶ 5 (“the Defendants
 24 employed methods contrary to the California Insurance Regulations, and constituted outright
 25 deception”); ¶ 16 (“Defendants . . . engaged in various schemes to deflate the value of declared
 26 ‘total loss vehicles’”). But these generic allegations of activity by the “Defendants” are
 27 insufficient to plead claims against Mitchell in Counts One, Two, or Three under the plausibility
 28

1 standards of Rule 12(b)(6) – let alone the heightened standards of particularity required under
 2 Rule 9(b) applicable to all three Counts. *See Swartz v. KPMG LLP*, 476 F.3d 756, 764-65 (9th
 3 Cir. 2007) (“Rule 9(b) does not allow a complaint to merely lump multiple defendants together
 4 but ‘requires plaintiffs to differentiate their allegations when suing more than one defendant . . .
 5 and inform each defendant separately of the allegations surrounding his alleged participation in
 6 the fraud”) (citations omitted).

7 Moreover, Plaintiff’s bare new allegation in the proposed Second Amended Complaint
 8 that Mitchell allegedly “knew the reports and information were going to be used by Progressive
 9 insureds” in settling total loss claims with Progressive (*see* proposed Second Am. Cmplt. ¶ 43)
 10 cannot save Plaintiff’s claims. Plaintiff provides no support for the generic allegation that
 11 Mitchell “knew” that Progressive would “use” the valuation recommendation reports with
 12 Plaintiff, or any other potential class member. But even if that unsupported allegation is credited,
 13 it *still* does not constitute a communication from Mitchell to Plaintiff – which Plaintiff implicitly
 14 admits. Instead, Mitchell’s total loss valuation recommendation reports were communications
 15 from Mitchell to Progressive. Because Plaintiff does not (and cannot) allege the existence of any
 16 communication from Mitchell to Plaintiff – regardless of the content of the statement – Plaintiff’s
 17 claims in Counts One, Two, and Three each will fail to state a claim against Mitchell. As such,
 18 Plaintiff’s Motion for Leave to Amend should be denied as futile.

19 **IV. CONCLUSION**

20 For these reasons, Mitchell respectfully requests that the Court deny Plaintiff’s Motion for
 21 Leave to File a Second Amended Complaint.

22 Dated: April 27, 2017

Respectfully submitted,

23 MORGAN, LEWIS & BOCKIUS LLP

24 By: /s/ Scott T. Schutte

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Attorneys for Defendant *Mitchell International, Inc.*

FILER'S ATTESTATION

I, Phillip J. Wiese, am the ECF user whose identification and password are being used to file this DEFENDANT MITCHELL INTERNATIONAL, INC.'S OPPOSITION TO PLAINTIFF'S MOTION FOR LEAVE TO FILE SECOND AMENDED COMPLAINT. Pursuant to L.R. 5-1(i)(3), I hereby attest that the concurrence in the electronic filing of this document has been obtained from each of the other signatories.

Dated: April 27, 2017

By: /s/ Phillip J. Wiese

Phillip J. Wiese